

PIKOM

PERSATUAN INDUSTRI KOMPUTER DAN MULTIMEDIA MALAYSIA
THE NATIONAL TECH ASSOCIATION OF MALAYSIA

Annual Report 2019/2020



In Memoriam



PIKOM extends its deepest condolences to the family of Mr Toh Kim Chye. KC, as he was affectionately known to all of us, served as PIKOM Chairman in 1992-1993. He passed away on 18 April 2020. He will be dearly missed by the industry and his contributions in laying the foundation for the industry will never be forgotten.

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WHO WE ARE ...

PIKOM, THE NATIONAL TECH ASSOCIATION OF MALAYSIA, is the association representing the technology industry in Malaysia. Its membership currently stands at more than 1,000 active companies involved in a whole spectrum of tech products and services, and which command 80% of the total tech business in Malaysia.

There are 5 Chapters under PIKOM that cover OM, CIO, Cybersecurity, E-Commerce and Venture Investment. These chapters help improve and drive the business climate for all member companies, together with promoting industry growth in line with national aspirations.

As the Voice of the Tech Industry, PIKOM embraces the task of growing the size and capabilities of the tech industry in Malaysia by creating opportunities for its members as well as all Malaysians to capture the benefits offered by technology innovation and advancement.

MISSION

“To champion and realise the digital opportunities.”

WHAT WE DO

- ▶ Spearhead, promote and encourage development of resources, professional skills and programmes in Malaysia's digital and technology industry.
- ▶ Represent the local tech industry to the Government and private sector both local and overseas.
- ▶ Provide a platform for tech players and users to meet, network, learn and share ideas in order to grow the industry and improve applications.
- ▶ Foster high standards of conduct, service and performance throughout the tech industry.
- ▶ Promote and market local tech services to the region and overseas.

MEMBERSHIP PRIVILEGES

1. Platform to grow business through PIKOM's affiliation with local and global networks.
2. Networking opportunities & B2B related events (to meet end users [CIO Chapter] & potential partners).
3. Participate in PIKOM's Chapters & SIGs to collectively grow the respective area of focus.
4. Enjoy subsidized/ complimentary rates to our special learning events, training courses and workshops.
5. Priority for marketing and promotion opportunities through PIKOM's initiatives and events.
6. Access to PIKOM's Research Reports (ICT Strategic Review & ICT Job Market Outlook in Malaysia) & other publications.
7. Use of PIKOM Logo to enhance member's events.

Tangible Benefits with savings valued up to RM60,000*

- Airline corporate programmes
- Vehicle fleet programmes
- Telco subsidies and privileged packages
many more to come

**terms & conditions apply*

The unprecedented situation of Covid-19 has literally changed almost entirely our plans we had for 2020. The Flagship projects that included PIKOM Leadership Summit, Future of Cybersecurity, PIKOM Unicorn Awards and Annual Dinner, the hosting of WCIT Malaysia as well as all our members networking sessions the festival gatherings were brought to a halt. There are no words to even describe the repercussion and impact Covid-19 had on industries across all sectors, and the ICT industry was also not spared.

However, we were also quick to look into the opportunities the situation could offer. The first quarter of 2020 saw PIKOM's repeated visits to MITI, providing facts and data to reopen the ICT sector and recognise ICT as essential service. We succeeded, and henceforth, almost all members resumed operations, equipped with the appropriate Standard Operating Procedures and Business Continuity Plans to ensure both safety and production go hand in hand.

We also launched a series of Webinar sessions with members discussing current challenges and trends of the tech industry amidst the crisis caused by the pandemic. In total we ran more than 37 webinars on cybersecurity, e-commerce, pivoting businesses and crisis management among others.

The announcement of Pelan Jana Semula Ekonomi Negara (PENJANA) has also steered businesses towards wider digital adoption and build a conducive tech ecosystem for sustainability. It was clearly an opportune time for members, technology vendors and digital business leaders to leverage on PENJANA and accelerate long-term growth and propel our respective businesses.

I am also pleased to share that the Communications & Multimedia Ministry, Ministry of Science, Technology & Innovation and other key ministries and agencies have recognized the importance of the tech association. I was appointed as one of the advisors for the Communications & Multimedia Consultative Council and the National 4IR and Digital Economic Council for the Digital Data and Infrastructure Cluster, chaired by the KKMM Minister. Our role is to support programs to enhance the nation's telecommunications infrastructure, drive the digital economy and strengthen existing regulations on cybercrime prevention.

We have also reached out to the Ministry of International Trade & Industry to raise our industry issues and challenges during the MCO and CMCO periods. We also contributed on the drafting of a Temporary Measures Bill to mitigate the social and economic impacts of Covid-19 faced by businesses.

I am also humbled to be appointed as a committee member of the National Science Council, chaired by the Prime Minister. This committee focuses on policy making for the science and technology sector and discusses strategies on post Covid-19 in moving forward.

PIKOM is also working closely with HRDF and MDEC for the Place and Train Programme. This programme provides free training for new employees with the aim of keeping Malaysians employed.

As PIKOM is one of the committee members in the Malaysia Innovation Policy Council, we were able to contribute ideas on the digital tech initiatives. At the same time, assist the council in addressing policy and regulatory challenges that can hinder innovation and digital economic growth for the country.

In ensuring that members are equipped with the right tools to grow their business, we signed an MoU with Fusionex to develop a digital interactive space that includes an ecommerce marketplace, an exhibition showcase and a B2B meeting space, all in a single platform.

I would say the main highlight we had in 2020 was the inaugural TechFest and Road to WCIT Malaysia, that took place in Penang. TechFest was a three-day digital festival that featured the latest breakthroughs and most innovative of companies involved in ecommerce, food-tech, esports, gaming and showcasing the 5G enabling platforms.

The WITSA Global ICT Excellence Awards also took place in conjunction with Road to WCIT Malaysia. The awards, which was presented virtually announced Pemandu Associates Sdn Bhd receiving the coveted Chairman's Awards for its "Global Covid-19 Index (GCI)". There were four other Malaysian winners at the awards ceremony as well.

PIKOM is also proud that we are well represented at WITSA, with Dato' Sean Seah appointed as its Deputy Chairman and Chairman of the WITSA Finance Committee.

We are also happy to announce that multiple efforts by both the industry and the government to bring RISE to Malaysia has come to fruition. RISE, the largest tech conference in Asia, gathers the brightest minds in tech together in one place. Their last event in Hong Kong (2019) had more than 500 speakers, 16,000 delegates (71% Decision Makers), more than 800 journalists involving over 100 countries.

Finally, we are proud to introduce InnoLab Café, a place where you can host your meetings, networking sessions and pitching businesses to your potential investors while enjoying coffee and delicious pastries. The café is currently opened on weekdays with daily specials. There are also private meeting room, boardroom and training facilities available.



Danny Lee
PIKOM Chairman

We look forward to seeing you in our hybrid programs this year. Stay strong, persevere and take care.

Office Bearers



Danny Lee
(Chairman)

Dato' Sean Seah
(Deputy Chairman)

Ong Chin Seong
(Secretary)

Alex Liew
(Treasurer)

Ganesh Kumar Bangah
(Immediate Past Chairman)

Councillors



Stan Singh-Jit

Datuk EK Teoh

Dr. Dzaharudin
Mansor

Alex Loh

Dato Seri
Ivan Teh

Anthony Raja
Devadoss

Eng Kin Hoong



KT Ong

Dzuleira
Abu Bakar

Johary Mustapha

Raymond
Devadass

Tay Chia Chia

Tan Chen Chiang

Tan Hock Chye

Wing K Lee

Advisors



Xavier Tan

Lee Boon Kok

Wee Kee Heng

Foo Sen Chin

C.J. Ang

David Wong
Nan Fay



Woon Tai Hai

Dato' Ng Wan Peng

Cheah Kok Hoong

Derrik Khoo

Chin Chee Seong

Shaifubahrim Saleh

Rani Nathwani

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Ong Chin Seong
Alex Liew
Ganesh Kumar Bangah

Chairman
Deputy Chairman
Secretary
Treasurer
Immediate Past Chairman

Councillors

Stan Singh-Jit
Datuk EK Teoh
Dr Dzaharudin Mansor
Alex Loh
Dato' Seri Ivan Teh
Anthony Raja Devadoss
Eng Kin Hoong
KT Ong
Dzuleira Abu Bakar
Johary Mustapha
Raymond Devadass
Tay Chia Chia
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Cheah Kok Hoong
Derrik Khoo
Chin Chee Seong
Shaifubahrim Saleh
Rani Nathwani

E-Tech IT Sdn Bhd
SCCW Holdings SdnBhd
Powerware Systems Sdn Bhd
Glocomp Systems (M) Sdn Bhd
Commerce DotAsia Ventures Sdn Bhd

IronHorse Asia Sdn Bhd
EKTECH Communications Sdn Bhd
Microsoft (M) Sdn Bhd
Fortinet Malaysia Sdn Bhd
Adv Fusionex Sdn Bhd
PERSOLKELLY Consulting Sdn Bhd
CIS IT Solutions Sdn Bhd
Dell Global Business Centre Sdn Bhd
Malaysian Global Innovation & Creativity Centre (MaGIC)
Forest Interactive Sdn Bhd
Daythree Business Services Sdn Bhd
Veeam Software Malaysia Sdn Bhd
Top Click Sdn Bhd
Seatech Ventures Corp
YTL Communications Sdn Bhd

APPOINTMENTS BY RULE

By rule 14(f) Part (IV) (The Council), on 4 December 2019, the Council appointed the following as Councillors:

1. KT Ong of Dell Global Business Centre Sdn Bhd
2. Dzuleira Abu Bakar of Malaysian Global Innovation & Creativity Centre (MaGIC)
3. Johary Mustapha of Forest Interactive Sdn Bhd
4. Tay Chia Chia of Veeam Software Malaysia Sdn Bhd
5. Wing K Lee of YTL Communications Sdn Bhd
6. Raymond Devadass of Daythree Business Services Sdn Bhd

By rule 15(h) Part (IV) (The Council), on 4 December 2019, the Council appointed the following as Advisors to the Council:

1. Xavier Tan
2. Lee Boon Kok
3. Wee Kee Heng
4. Foo Sen Chin
5. C.J. Ang
6. David Wong Nan Fay
7. Woon Tai Hai
8. Dato' Ng Wan Peng
9. Cheah Kok Hoong
10. Derrik Khoo
11. Chin Chee Seong
12. Shaifubahrim Saleh
13. Rani Nathwani

By rule 14(h)(iii) Part (IV) (The Council), on 1 June 2020, Mr Tan Chen Chiang of Top Click Sdn Bhd resigned from his Councillor position.

By rule 14(f) Part (IV) (The Council), on 24 June 2020, the Council appointed Mr Tan Hock Chye of Seatech Ventures Corp to fill the office vacated by Mr Tan Chen Chiang.



Name	Designation	Attendance
Danny Lee	Chairman	12/12
Dato' Sean Seah	Deputy Chairman	11/12
Ong Chin Seong	Secretary	12/12
Alex Liew	Treasurer	11/12
Ganesh Kumar Bangah	Immediate Past Chairman	12/12
Dr Dzaharudin Mansor	Councillor	10/12
Stan Singh-Jit	Councillor	11/12
Alex Loh	Councillor	7/12
Tan Chen Chiang	Councillor	4/5
Datuk EK Teoh	Councillor	8/12
Dato' Seri Ivan Teh	Councillor	2/12
Anthony Raja Devadoss	Councillor	12/12
Eng Kin Hoong	Councillor	10/12
KT Ong	Councillor	4/11
Dzuleira Abu Bakar	Councillor	3/11
Johary Mustapha	Councillor	7/11
Wing K Lee	Councillor	10/11
Tay Chia Chia	Councillor	3/11
Raymond Devadass	Councillor	9/10
Tan Hock Chye	Councillor	3/6



Ong Kian Yew
Chief Executive Officer



Justin Joseph Anthony
Executive Director



Alicia Wong
Head of Finance & Administration



Nor Azlina Datuk Ishak
General Manager
Industry Affairs



Grace Lee
Manager
Project & Events



Jamie Tan
Manager
Finance & Admin



Audreen Wong
Manager
Sales & Marketing



Nur Azlianawatie Alel
Senior Executive
OM Membership & Talent Initiatives



Ng Wai Teng
Executive Secretary



Arthur Chew
Administrator
IT, Web and Building



e-commerce
malaysia
An Initiative of **PIKOM**



PIKOM Government Affairs Committee (GAC)



The PIKOM GAC focuses primarily on policy advocacy, which is done through strengthening relations with the government and contributing towards policy setting that will impact the digital & tech industry. The GAC also aims to build a good reputation for the industry that comprises of technology stakeholders and end-users as well as to foster good governance of the industry through monitoring of legislation and regulation, anticipation of future developments, opportunities and value creation.

The GAC acts as the voice of the industry to the government. PIKOM is actively represented in over 40 government-related committees including those chaired by the Prime Minister. Notable efforts in the past year included being the sole industry representative in the evaluation of computing curriculums at MQA, tech representative in the formulation of the National Data Sharing Policy, task force member of the economic and industry work group for the Pandemic Management Strategic Committee and panel member to 12th Malaysia Plan with EPU.

PIKOM GAC Members 2019/2020

Chair : Dr. Dzaharudin Mansor, Microsoft

Members : Mohd Navawee Husiany, HeiTech Padu Berhad
Norreha Mansor, Cisco Systems (M) Sd Bhd
Dr. Aparna Sehgal, Dynatrace Malaysia Sdn Bhd
Nordin Mat Isa, Mesiniaga Berhad

Mazidee Md. Ramli, Strateq Sdn Bhd
Syafiq Habibuddin, HeiTech Padu Berhad
Lee Kim Seng, Sarawak ICT Association
Surendren Velappu, HP Inc.

Advisor : Shaifubahrim Saleh

GAC Involvement in Government Initiatives, Technical Committees, Working Groups and Taskforces in 2019/2020

1. Industry4WRD Technical Working Group – Regulatory Framework & Industry Adoption
2. Industry Representative for Digital Productivity Nexus 2019/2020
3. Innovation and Productivity Committee under SME Corporation
4. Working Committee for Malaysian Qualifications Agency
5. Technical Working Group for Digital Economy Satellite Account (DESA) 2020
6. Digital Economy Task Force for Workstream 14 – Cybersecurity
7. Pandemic Management Strategic Action Plan Committee under MITI

Chairman's Direct Involvement in Government Special Task Force Committee

1. National Science Council chaired by Minister of Science, Technology and Innovation
2. Communications and Multimedia Consultative Member chaired by Minister of Communications and Multimedia Malaysia
3. Digital Infrastructure & Data Cluster for the Digital Economy and 4IR Council chaired by Minister of Communications and Multimedia Malaysia
4. Konsultatif Keselamatan dan Ketenteraman Awam (MAKKA) chaired by Prime Minister of Malaysia
5. Digital Productivity Nexus – Malaysia Productivity Corporation under the purview of Ministry of International Trade and Industry



PIKOM's Recommendation for the National Budget 2021

No	Issue	Suggestion
1	Entrepreneurship The instruments for investments into start-up and scale companies are too restrictive. Investments may in the form of debt, equity or a combination.	Bank Negara Malaysia to set up a sandbox for the purpose of investments in tech companies. This will allow more innovative financing to be introduced. This can include convertible notes and other instruments available to public listed companies but on a "managed" scale.
2	Information, Communication and Technology (ICT) The new normal brings about new challenges as more people are connected outside of their workplace. The current situation has seen higher breach of security	More infrastructure focused and development cybersecurity. Identify and invest in security software to ensure safety and security of tech systems, banking systems and personal data are well protected. The allocation of a special fund to Cybersecurity Malaysia to include programmes for raising cybersecurity awareness and implementing best practices such as certification and subscription to cybersecurity alerts and mitigation programmes.
3	Entrepreneurship Some estimates are 2 million workers will be out of jobs as a result of the impact of Covid-19. We can support businesses and safeguard jobs post MCO. These retrenched workers may be re- hired back into the work force but may require new skills. Another untapped source is women who is keen to rejoin the work force.	A post Covid-19 Stimulus package is required to re-energize the economy. Propose a double tax deduction for salary cost for new employees and women returning to the work force, training, rent and utilities to complement the existing incentives.

No	Issue	Suggestion
4	Information, Communications and Technology (ICT) The Covid-19 pandemic has placed Work- From-Home, video conferencing, collaboration and remote access at the centre of the new normal. The time has come to prioritise Digital Transformation.	Continued support for emerging industries, such as the technology that includes ecommerce, cybersecurity, AI, IoT and digital transformation. Introduce a fast track digitalisation programme for companies to embark on adopting the new normal. Allocate additional funding to MIDA and MDEC to implement the Digital Transformation Acceleration Programme (DTAP) to the wider business rather than limit to manufacturing.
5	Research, Development, Commercialization and Innovation (R&D&C&I) As a post Covid-19 recovery plan, there is a need to promote and support more local products, services and brands. Government can play a role by giving local companies a kick start.	Government to double allocation to MATRADE to promote and support more local made Malaysian brands, products and services for the Brand Promotion Grant and the Market Development Grant. Local tech companies to be given chance to supply to government. Government to provide an annual report on the usage of technology by the public sector.
6	Information, Communications and Technology (ICT) The retail tech sector is challenged by low margins and the Covid-19 pandemic that has affected demand on consumer spending.	Government to reintroduce the EPF PC Withdrawal Scheme to qualified contributors. This is much needed as the Work-From-Home and Study-From-Home would demand additional devices for the use of families. There should also be an increase of the lifestyle tax relief from the current RM 2500 to at least RM 3000.
7	Information, Communications and Technology (ICT) The wide application of withholding tax on technology sector is detrimental to digital transformation efforts.	The treatment of withholding tax should only be confined to services rendered from outside Malaysia. It should not include subscription and payment for the usage of the software. This includes software which user has only the right to use and is not able to reverse engineer and access the source codes.
8	Information, Communications and Technology (ICT) The slowing economy as a result of Covid-19 and the Movement Control Order (MCO) has resulted in slower sales for the tech industry. As the economy starts to recover, an added impetus is required to catalyse the growth.	Sales tax on tech products and service tax on IT services to be waived to help spur the economic recovery and increase demand for technology products and services.
9	Information, Communications and Technology (ICT) Deployment of 5G	Expedite the deployment of 5G network by encouraging/forcing telcos to work with system integrators for their deployment initiatives.
10	Digital Economy Encourage development of technology and services	Government to digitalisation efforts to ensure that continuity of government services by providing better digital reach to the public.

Future Digital Committee



Future Digital is a Special Interest Group formed by PIKOM to be a focal point for policy research and advocacy for the digital and tech industry. We are an independent and inclusive voice not only to the industry, but also to the government on policy and programmes.

Our main roles and objectives:

- To be focal point for policy research and advocacy for the ICT industry
- To be the independent and inclusive voice to the government on policy and programmes
- To raise the profile of PIKOM as a thought leader in policy development
- To increase awareness and education in the industry on policy issues and developments
- To prepare the industry and country on international policy developments
- To communicate the position PIKOM through mass media

Committee:

1. Ganesh Kumar Bangah, Chair - PIKOM Immediate Past Chairman
2. YM Tengku Dato' Dr Azzman Shariffadeen - Universiti Malaya Board of Directors
3. Datuk Yasmin Mahmood – CEO, Future Ready Consulting CEO / Chairman POS Malaysia
4. Prof Dato' Dr Halimah Badioze Zaman – MDEC Board Member/ Director of Visual Informatics, Universiti Kebangsaan Malaysia
5. Dr Dzaharudin Mansor – Chief Technology Officer, Microsoft Malaysia National Technology Officer
6. Victor Chua – Chairman of Malaysian Venture Capital and Private Equity Association/ Founder and Managing Partner Vynn Capital

In April 2020, Future Digital produced a paper and submitted to the Prime Minister for consideration. The title of the paper, “MEASURES TO ASSIST THE TECH INDUSTRY TO MITIGATE THE ECONOMIC IMPACT OF COVID-19” was also carried in a subsequent press release. PIKOM is happy to note that some recommendations were adopted such as the setting up of a National Sandbox and allocating funds for start-ups.

PIKOM CIO Chapter (PCC)



The PIKOM CIO Chapter (PCC) is a platform to provide a forum of communications so that the experience and knowledge in the fields allied to Information Technology (IT) management can be exchanged for the benefit of fellow CIOs in particular and as a contribution to the development of ICT in Malaysia. Its vision is to make a difference to the ICT practitioners and industry as a whole in Malaysia by: -

- i. exchanging information and sharing experiences;
- ii. providing platform for building professional networks;
- iii. collaborating & exploring leading edge technologies;
- iv. employing best practices in ICT management

The long-term goal is for PIKOM CIO Chapter to remain as a vibrant and relevant community for its members to share experiences and learn from one another, as a network of friendships and partnerships and to represent the corporate consumers of IT as an organization for both government and private sector.

PCC Exco Members 2019/2020

1	Rani Nathwani CIO, Prince Court Medical Centre Bhd	PCC Chair
2	Malik bin Murad Ali IT Director, MYDIN Mohamed Holdings Bhd	PCC Deputy Chair
3	Chia Nam Liang CIO, Hap Seng Consolidated Bhd	Immediate Past Chair
4	Steven Lam Head of IT, Sedgwick Malaysia Sdn Bhd	Exco Member
5	Connie Yee Corporate Compliance Director (Management Information System) IRIS Corporation Berhad	Exco Member (Appointed)
6	Ngoh Chee Hung Director, Help University Sdn Bhd	Exco Member (Appointed)
7	Sher Khan Akbar Khan	Appointed Advisor
8	Danny Lee PIKOM Chairman	Exco Member (By Default)
9	Dato' Sean Seah PIKOM Deputy Chairman	Exco Member (By Default - Alternate to PIKOM Chairman)



Webinars held by PCC in 2020:

- (i) 31 March: Movement Control Order Online Forum Session 1
- (ii) 2 April: Movement Control Order Online Forum Session 2
- (iii) 7 April: Microsoft Teams
- (iv) 24 April: IT World Post COVID-19 Accelerating Digital Transformation Agenda
- (v) 13 May: PCC Brainstorming Session

E-Commerce Malaysia Chapter

e-commerce
malaysia
An Initiative of **PIKOM**

E-Commerce Malaysia was established on 21 July 2016 with the sole purpose of expanding PIKOM's involvement in the e-commerce industry. The purpose is also in line with its main objective of creating a vibrant e-commerce ecosystem in Malaysia that is globally competitive.

This initiative aims to bring the Malaysian e-commerce industry to global standards by bringing all end-to-end parties working together under one virtual roof: e-marketplaces such as online retailers and merchants, providers of payment gateways, logistics, and fulfilment, industry players, financial institutions as well as telecommunication and infrastructure service providers.

1. Represent voice of the e-Commerce merchants in Malaysia.
2. Promote Malaysian e-Commerce players through regional and global initiatives.
3. Bring the various players in the e-Commerce ecosystem together to collaborate and cooperate for mutual benefit.
4. Be the point of contact with the government on e-Commerce related matters.
5. Increase the awareness on the ease of online shopping.

Committee Members:

	Name	Position	
1	Ganesh Kumar Bangah	Chair	Commerce Dot Asia Sdn Bhd
2	Bryant Yeo	Committee	Aramex Malaysia Sdn Bhd
3	Dr. Teo Bee Yap	Committee	Skynet Worldwide (M) Sdn Bhd
4	Carol Fung	Committee	Malaysia Digital Economy Corporation (MDEC)
5	Gary Yeoh	Committee	Boost
6	Richard Tan	Committee	Interbase Resources Sdn Bhd
7	Wee Huay Neo	Advisor	
8	CS Chin	Advisor	

OM Chapter



OM, (f.k.a Outsourcing Malaysia) is an initiative of the Global Business Services (GBS) industry and a chapter of PIKOM – The National Tech Association of Malaysia. OM aims to promote and develop Malaysia's GBS industry as a global hub for high-value services. Supported by its founding partner, the Malaysia Digital Economy Corporation (MDEC), and spearheaded by a group of prominent industry leaders from the global services industry, OM focuses on enabling both buyers and providers to work together on addressing service needs within the aegis of global best practices and competencies.

- Industry Representation
- Trade & Industry Promotions
- Business Exposure
- Priority Subsidies & Discounts
- Global Affiliations

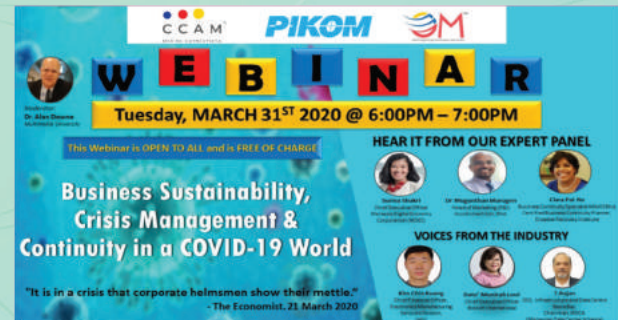
OM Committee & Advisors 2020/2021

	Position	Name	Organisation
1	Chairman	Cheah Kok Hoong	PIKOM
2	Deputy Chair - Outsourcing	Anthony Raja Devadoss	PERSOLKELLY Consulting, Asia Pacific
3	Deputy Chair - Shared Service	M. Pattabhiraman	UOB Centre Of Excellence (M) Sdn Bhd
4	Treasurer	Raymond Devadass	Daythree Business Services Sdn Bhd
5	Chairman Emeritus	David Wong Nan Fay	SnT Global Sdn Bhd
6	Committee	Alex Hee Kam Fatt	Documation Sdn Bhd
7	Committee	Dang Tin Wai	Cyngus Technologies Sdn Bhd
8	Committee	Dato' Munirah Looi	Brandt International Sdn Bhd
9	Committee	Joanne Seaton	Angstrohm Technologies Sdn Bhd
10	Committee	Jusri Ong Chin Yap	TeleContinent Sdn Bhd
11	Committee	Kim Chin Kuang	Jabil Sdn Bhd
12	Committee	Tan Lin Nah	INTI Universal Holdings Sdn Bhd
13	Committee	Nicholas Tay	VADS Berhad
14	Advisor	Arun Augustine	
15	Advisor	Ang Chin Joo (CJ Ang)	
16	Advisor	Dato' Lim Han Boon	
17	Advisor	Dato' Loo Lee Lian	
18	Advisor	Hew Wee Choong	
19	Advisor	Muhammad Azmi Zulkifli	
20	Advisor	Ong Chin Seong	
21	Advisor	Phil Captain	
22	Advisor	Woon Tai Hai	
23	Advisor	Zulfiqar Zainuddin	

OM - The Curve to Flatten Talk Series

The first The Curve to Flatten Talk Series via webinar took place on March 31st, 2020 with panel speakers Surina Shukri, Chief Executive Officer, Malaysia Digital Economy Corporation (MDEC), Dr. Mugunthan Murugen, MD, Head of Marketing (R&I), ACCOBIOTECH Sdn Bhd and Clara Pat Ro, Business Continuity Specialist at MAXIS Bhd and Chair of the IT Committee at Malaysia Disaster Recovery Institute.

The webinar was a joint initiative of the PIKOM - (National Tech Association of Malaysia), OM and Contact Centres Association of Malaysia (CCAM).



OM - The Curve to Flatten Talk Series II

Innovation in the Midst of Chaos was the second OM webinar with Phil Captain, CEO of Nexdrome, Sheila Singam, Managing Partner & Founder of Human Equation and Gopi Ganesalingam, VP of Global Contact Growth Acceleration from MDEC. The panel discussed innovation efforts amidst the current crisis and how to address resistance to change. The session had both consumers and providers express their perspectives and learning lessons whilst pivoting businesses during the pandemic.



OM - The Curve to Flatten Talk Series III

The 3rd edition of The Curve to Flatten Talk Series titled "Managing Business in Crisis" was a thought leadership session by Dato' Sri Idris Jala, CEO of PEMANDU Associates.

Dato' Sri Idris Jala shared how his organization addressed and managed the unprecedented crisis during the lockdowns and travel restrictions. PEMANDU Associates shared their fit-for-all, step-by-step approach to help manage crisis during the pandemic after they underwent a total business restructuring phases, prioritizing certain business directions over the others and the painful process of letting people go.



SMART SOURCING SUMMIT WEBINAR SERIES

The Smart Sourcing Summit has been OM's flagship event over the last ten years and has seen much traction, in growth, interest and participation from delegates both local and regional and in addition bringing you the great thought leaders making this summit a recognised and a sought-after event in the Global Business Services (GBS) industry.

This maiden Smart Sourcing Summit Webinar Series is titled The New World Order Post COVID-19, took place on 4th May 2020.

This panel discussed the dramatic changes that is taking effect in the Global Business Services (GBS) industry and the collective efforts to identify and address the current issues at hand.

The 2nd edition of the Smart Sourcing Summit Webinar Series was held on 15 July 2020, titled Resetting Leadership in Disruptive Times, based on Gartner's pandemic response approach; Respond, Recover & Renew. Respond. The three-phase approach requires businesses to act quickly Respond with immediate focus on keeping people safe and essential business functions operating and to remain sustainable.

Recover – create a plan to restore to a scalable state. Renew – use lessons learned and emergent patterns from prior phases to coalesce around a new foundation and way forward.

This 3rd series of the Smart Sourcing Summit Webinar Series Themed Hyper- Collaboration the New Normal took place on 1 September 2020.

This panel deliberated on the current COVID-19 pandemic which has caused much disruption in the way we operate our business today. But that's not stopping us from delivering our promises to our members as we continue to add value to the membership and the GBS industry.



PIKOM/OM/Nottingham MoU Exchange

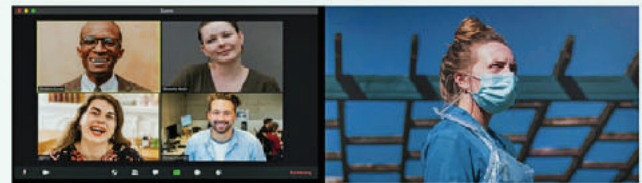
University of Nottingham Malaysia (UNM) and OM signed a Memorandum of Understanding on 1st July 2020. The MoU is part of an industry-academia collaboration and marks a milestone for both organisations in initiating a collaboration for the purpose of contributing to the Global Business Services (GBS) Industry in Malaysia.

The main objective of this collaboration is for both parties to join forces in planning and conducting research and engaging in knowledge exchange activities.



UNM and OM, PIKOM Sign MoU to Contribute to the Malaysian Global Business Services Industry.

OM Malaysia joins as founding member of the



In an industry first, an alliance of twelve major independent regional organizations representing the technology and business services sector across the world, have united to launch the Global Technology and Business Services Council (GT&BSC).

GT&BSC is currently represented across Bulgaria, the Balkans, Czech Republic, Egypt, Germany, Hungary, India, Malaysia, Poland, Romania, Russia, South Africa, Sri Lanka, United Kingdom, United States and Ukraine, where they collectively represent the interests of over 10,000 organisations, including multi-nationals, indigenous tech companies, SMEs, and start-ups.

GBS Asia Awards 2020

OM presented the GBS Asia Awards – Digital Edition on 18 December 2020 where Winners and Merit Recipients of this coveted awards were celebrated virtually:

Corporate Category:



Individual Category (Winners):



PIKOM Cybersecurity Chapter



The PIKOM Cybersecurity Chapter was formed in May 2017 to represent the interest of the cybersecurity sector in Malaysia. The focus of the chapter includes organising events pertaining to related topics and current issues in cybersecurity, promoting cybersecurity as a career of choice within working professionals and collaborating with educational institutions on training initiatives and developing curriculum programs in the area of cybersecurity.

The objectives of PIKOM Cybersecurity Chapter:

1. Creating awareness and provide updated information on cybersecurity in Malaysia.
2. Develop and focus on potential talent in producing experts in the field of cybersecurity.
3. Expanding the cybersecurity market in line with the growth in the ICT industry.

PIKOM Cybersecurity Chapter Committee Members

Chair	Alex Liew	Glocomp Systems (M) Sdn Bhd
Deputy Chair	Alex Loh	Fortinet Malaysia Sdn Bhd
Members	Eric Foo	Hitachi Sunway Information Systems Sdn Bhd
	Fong Choong Fook	LE Global Services Sdn Bhd (LGMS)
	Goh Chee Hoh	Trend Micro Malaysia Sdn Bhd
	Josephine Ho	FireEye Technologies (M) Sdn Bhd
	Aylwin Lam	McAfee
	Jason Yuen	EY (Ernst & Young)
	Len Gun	Tech Titan Sdn Bhd
	Lester Leong	Ingram Micro Malaysia Sdn Bhd
	Ahsim Nisar	Microsoft (Malaysia) Sdn Bhd
Advisors	Dr. Amirudin	
	Woon Tai Hai	
	Cheah Kok Hoong	



Venture Investment Chapter



PIKOM Venture Investment Chapter was formed in 2018. The chapter formed the SEA DRAGON VENTURE, playing the role as a Southeast Asian premier venture pitching platform for hot scale-up companies looking for VC funding, business mentoring and global market expansion. The objectives of this platform are to:

- Match Southeast Asian start-ups and scale-ups with potential regional and global investors (i.e., Private Equity, Venture Capital, etc.) for investments, growth and global market expansion.
- Attract foreign investors and promote syndication amongst local and foreign investors.

PIKOM VIC Committee Members

Chair	Dato' Sean Seah
Deputy Chair	Dzuleira Abu Bakar Ganesh Kumar Bangah Stan Singh
Members	Datuk EK Teoh Shaifubahrim Saleh Chan Kok Long

RISE Moves to Malaysia

PIKOM is thrilled that Malaysia Digital Economy Corporation (MDEC), Malaysian Convention and Exhibition Bureau (MyCEB), PIKOM together with industry leaders and government partners have successfully brought RISE, one of Asia's largest tech conferences to Malaysia for three years term, 2022-2024.

To be held in March 2022, RISE is one of the high-profile tech events that brings together the world's tech founders, investors, start-ups as well as multinationals with an attendance of over 16,000 from more than 100 countries around the world. The event will also be joined by journalists from major global media outlets, and thousands of attendees, to create unparalleled networking potential.

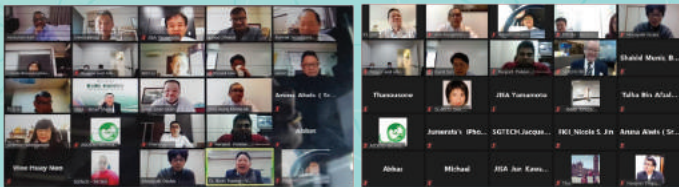




The Asian-Oceanian Computing Industry Organization (ASOCIO) is an ICT federation organized by ICT associations representing 24 economies throughout the Asia Pacific. Presently, ASOCIO comprises of 24 members from Australia, Bangladesh, Bhutan, Brunei, Cambodia, Hong Kong, India, Indonesia, Japan, Korea, Lao PDR, Macao, Malaysia, Mongolia, Myanmar, Nepal, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, And Vietnam. Today, ASOCIO's members account for more than 10,000 ICT companies and represent approximately USD350 billion of ICT revenue in the region.

Activities in 2020:

ASOCIO Board Meeting and General Assembly was held on 8 December 2020
Attendance: 45 delegates from 16 economies including 5 advisors.



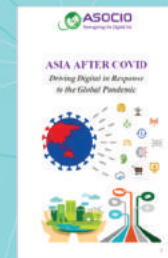
ASOCIO Smart Cities Summit 2020 held on 18 November 2020 in conjunction with TechFest 2020.



Reports published by ASOCIO:



ASOCIO Policy Guidance on AI for member economies to participate fully in the large economic and social opportunities enabled by AI with safety, security, trust and confidence.



Digital Asia After Covid- Driving Digital in Response to the Global Pandemic takes a cursory look at initiatives aimed at stimulating digital technology development, digital adoption and digital transformation.

ASOCIO Webinar Series:



Collaboration with FITIS
(5 May 2020)
Asia Pacific Collaboration Forum - Global ICT Opportunities in the New Normal



Collaboration with Global Victoria/MABC Webinar
(26 August 2020)
South East Asia Cross Border eCommerce and Fulfilment



Collaboration with SCN
(10 June 2020)
Digital Roundtable-Transforming & Enabling Smart Cities of Tomorrow



ASOCIO Roundtable Call on "Asia After Covid"
(20 October 2020)

World Information Technology and Services Alliance (WITSA)



Founded in 1978, the World Information Technology and Services Alliance (WITSA) is a leading consortium of ICT industry association members from over 80 countries/ economies around the world. WITSA's members represent more than 90 percent of the world ICT market.

As the leading recognized voice of the global ICT industry, WITSA aims to drive transformation and grow the industry given that ICT is the key driver of the global economy.

Dato' Sean Seah was appointed as the Deputy Chairman of WITSA at its recent board meeting in December 2020.

World Congress On Information Technology (WCIT)



TECHFEST 2020 AND ROAD TO WCIT MALAYSIA

Penang TECHFEST 2020 took place on 18 – 20 November, 2020 with its inaugural 100% virtual edition of a technology festival that is all about experiencing the latest innovation and technology from around the world. The three-day digital festival that featured the latest breakthroughs and most innovative of companies involved in ecommerce, food-tech, esports and gaming, all via the 5G enabling platforms.

The WITSA Global ICT Excellent Awards also took place in conjunction with Road to WCIT Malaysia. The awards ceremony, held virtually as well saw Malaysia earning the coveted Chairman's Awards, with Pemandu Associates Sdn Bhd recognized for its "Global Covid-19 Index (GCI)".

Malaysia also bagged four other awards that included:

1. Sustainable Growth Award: Telekom Research & Development Sdn Bhd: For Smart Water Integrated Management System (SWIMS).
2. Covid-19 Tech Solutions for Countries & Regions by the Health Ministry for "Malaysia's Pandemic Response Systems".
3. Merit Awards for the Covid-19 Tech Solutions for Cities & Localities: The Chief Minister Incorporated (CMI)'s "PG Care Penang Contact Tracer".
4. Merit Awards for the Covid-19 Tech Solutions for Cities & Localities: Local Government Division, Penang State Secretary's "Initiative to reduce contact via Cashless Transaction".

MSC Malaysia Asia Pacific ICT Awards (MSC-APICTA)



The MSC Malaysia Asia Pacific ICT Awards (MSC-APICTA) is a recognition platform that aims to recognize innovative ICT products, solutions, services and applications within Malaysia. The APICTA Awards gained prestige among all ICT industry leaders and it is also known as the **"Oscars of the ICT industry"**.

The annual awards program also provides an opportunity and an ideal environment for individuals and companies to gain local, regional and international exposure through on-going promotional activities, including participation at the International Asia Pacific ICT Alliance Awards (APICTA International). The member economies of APICTA includenamely Australia, Bangladesh, Brunei, China, Chinese Taipei, Hong Kong, Indonesia, Japan, Macao, Malaysia, Myanmar, Pakistan, Singapore, Sri Lanka, Thailand, and Vietnam.

There were 104 submissions in 15 categories for APICTA 2020.

CATEGORY	
1	Students: Junior & Senior
2	Tourism & Hospitality
3	Health & Wellbeing & Community Services
4	Security Solutions
5	Sustainability & Environment - Inclusions & Community Services
6	Research & Development
7	Digital Government & Government & Citizen Services
8	Education
9	Students: Junior & Senior
10	Manufacturing/Resources/ Agricultural/Engineering/Transport
12	Banking, Insurance & Finance, Digital Marketing & Marketplaces
13	Start Up
14	Tertiary Student Project (Undergraduate)
15	Finance & Accounting Solutions (Fintech), ICT Services & Marketing Solutions
	Artificial Intelligence & Big Data Analytics



Head Judges Meeting was held on 11 January 2021.



Asia Pacific Council for Trade Facilitation & Electronic Business

Ganesh Kumar Bangah is the chair of AFACT, the body representing the interest of the industry in trade facilitation in the region.

Members of AFACT include developed and developing economies in the region. A virtual meeting took place on 9 December 2020.



AFACT

Asia Pacific Council for Trade Facilitation & Electronic Business



PIKOM Webinar Series

PIKOM and its chapters, organized 37 webinars in 2020 where members shared and discussed thoughts and ideas through this platform in collaboration with PIKOM. Some series discussed tools to address the operational challenges arising from COVID-19.

PIKOM WEBINAR SERIES - AN HOUR OF LEARNING

HOW TO CONDUCT SECURED REMOTE WORKING?

14 APRIL 2020, TUESDAY
3.00PM - 4.00PM

With COVID-19 and MCO, many organizations have transformed current on-site collaboration into secure working. During this webinar, we are going to share with the audience about the best practices to apply in order to build our cyber resilience and temporary security safety.

we are covering the critical issues about "Email" and other USB between our point of interest.

SPEAKER:
PENG CHENG FONG
CEO, CYBERSECURITY CONSULTANT & ADVISOR

MODERATOR: DR. JUDITH BERNARD
PIKOM CHAIRMAN

ORGANIZED BY: PIKOM

SUPPORTED BY: MPPC

HOW EMPLOYEES REALLY FEEL ABOUT "WORKING FROM HOME"?

5 MAY 2020 (TUESDAY)
3.00pm - 4.00pm

What is the impact of the current pandemic on the changing workplace dynamics from large companies with 1000+ employees based on research done by Lendax.

SPEAKER:
VARINDERJIT SINGH
General Manager
Lendax Malaysia

ORGANIZED BY: PIKOM

BEATING RANSOMWARE: YOUR FOUNDATION TO DRIVE MODERN DATA PROTECTION IN HYBRID, MULTI-CLOUD WORLD

21 JANUARY 2021, THURSDAY
3.30PM - 4.30PM (GMT+8)

SPEAKER:
LAI YONG TENG
Chief Cyber Security Officer
Singapore

MODERATOR:
JEREMY ANTHONY
Executive Director
PIKOM

Cyber threat actors are becoming more sophisticated as a result of an increasingly interconnected and technology-enabled world. As organizations embrace digital transformation, they are also exposing their data and critical assets to the cyber threat landscape.

Due to the evolution of hybrid and multi-cloud environments, using digital transformation as a business enabler has an impact on cybersecurity. Organizations need to be ready for an increasingly secure and resilient by embracing data protection and security best practices that will protect your company's digital footprint.

ORGANIZED BY: PIKOM

SUPPORTED BY: MPPC

DIGITAL TRANSFORMATION Overcoming the COVID-19 Disruptions

8 MAY 2020 (FRIDAY)
9.30AM - 11.00AM

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

FREE WEBINAR

ORGANIZED BY: PIKOM

SUPPORTED BY: MPPC

THE NEW NORMAL OF ORGANISATION DEVELOPMENT AND CULTURE BUILDING

17 APRIL 2020, FRIDAY
4.00PM - 5.00PM

Leadership amidst MCO period and chaotic economical situation calls for unconventional methods to solve problem. Culture building seeks to develop a ready team to handle business continuity and/or setting up disaster recovery. With technology prevailing and readily available, it's not about what tools you possessed, but being ready for what's about to challenge you and your businesses.

SPEAKER:
ANTHONY RAJA DEVADASS
PERSONALLY Consulting
Asia Pacific

SPEAKER:
LEO LEE
Talentforce

ORGANIZED BY: PIKOM

SUPPORTED BY: MPPC

PIKOM WEBINAR SERIES - AN HOUR OF LEARNING

Organized by PIKOM

CORONAVIRUS BUSINESS CONTINUITY - THE NEXT FRONTIER

17 APRIL 2020, MONDAY
5.00PM - 6.00PM

ACT OR FICTION?

Is your business in a position where it needs more than just a business plan to survive? What if you could be well ahead of the curve with a plan that is designed to prevent and stop your business from being disrupted?

SPEAKER:
JAN CHAN
Executive Director
PIKOM

ORGANIZED BY: PIKOM

THE NEW NORM: PROTECTING SENSITIVE DATA IN A HYBRID WORK ENVIRONMENT

21 OCTOBER 2020 (WEDNESDAY)
3.00PM - 4.00PM

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

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PIKOM CHAIRMAN

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PIKOM CHAIRMAN

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

ORGANIZED BY: PIKOM

SUPPORTED BY: MPPC

WHAT IS THE SO-CALLED NEW NORM FOR CYBER SECURITY?

10 JULY 2020, FRIDAY
3.30PM - 4.30PM

The Post Covid-19 has forced organizations to face with new types of cyber threats and addressing new strategies while maintaining the cyber resiliency. Everyone talks about the Next Norm now. The question now is, how do we identify the cyber threat? After knowing the type of threats, we need to prioritize actions to capture new opportunities and embrace new approaches. We would like to share our knowledge to mitigate threats with minimal cost (if possibly no cost).

SPEAKER:
HON FUN PING
CEO
NetAssist (M) Sdn Bhd

MODERATOR:
JUSTIN J ANTHONY
Executive Director
PIKOM

ORGANIZED BY: PIKOM

THREAT INTELLIGENCE ACTIVITY AROUND COVID-19 - MCAFFEE ADVANCE PROGRAM GROUP

30 APRIL 2020, THURSDAY
10.00AM - 11.00AM

Presented by leading threat research firm, McAfee, this session will discuss the number of threat actors, including threat actors, such as, cybercriminals, state-sponsored actors, and others, who are targeting the business environment. This session will discuss the number of threat actors, including threat actors, such as, cybercriminals, state-sponsored actors, and others, who are targeting the business environment.

SPEAKER:
JUDITH BERNARD
PIKOM CHAIRMAN

ORGANIZED BY: PIKOM

PIKOM WEBINAR SERIES - AN HOUR OF LEARNING

Organized by PIKOM

PIKOM WEBINAR SERIES - AN HOUR OF LEARNING

Organized by PIKOM

NAVIGATING THE NEW NORMAL IN BUSINESS

25 JUNE 2020 (THURSDAY)
11.00AM - 12.00NOON

A discussion on how SMEs can adapt to the changing business environment during these disruptive times while staying secure, productive and connected.

SPEAKER:
DAVID GRAFFORD
Principal Consultant, NetApp

ORGANIZED BY: PIKOM

MANAGING BUSINESS CREDIT RISK IN CHALLENGING TIMES

3 SEPTEMBER 2020, THURSDAY
3.30PM - 4.30PM

The COVID-19 pandemic has created a global economic crisis. Businesses are facing a new normal where cash flow is tight, and credit risk is high. This webinar will discuss the challenges of managing credit risk in a challenging environment and provide practical advice on how to mitigate the risks.

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

ORGANIZED BY: PIKOM

CORPORATE LIABILITY PROVISION OF THE MACC ACT 17A

15 OCTOBER 2020, THURSDAY
3.30PM - 4.30PM

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

ORGANIZED BY: PIKOM

DIGITAL TRANSFORMATION IS ABOUT TALENT, NOT TECHNOLOGY

DATE: 28 JULY 2020, TUESDAY
TIME: 3.30PM - 4.30PM

The world is moving fast, and digital transformation is a key to success. However, many organizations are focusing on technology and ignoring the human element. This webinar will discuss the importance of talent in digital transformation and how to build a strong talent pipeline.

SPEAKER:
DR. JUDITH BERNARD
PIKOM CHAIRMAN

ORGANIZED BY: PIKOM

SAFEGUARDING YOUR DATA - WHENEVER, WHEREVER.

22 MAY 2020 (FRIDAY)
11.00AM - 12.00NOON

With the rise of data mobility, it is expected that your data can be accessed anytime, anywhere and from any device. Learn about the risks to your data when storing your data on the cloud and the consequences to take in addressing security and compliance standards.

SPEAKER:
DERRENCE CHAN
Technical Expert for Data Intelligence, ABBAS, HILTI, VARIOUS

ORGANIZED BY: PIKOM

PIKOM WEBINAR SERIES - AN HOUR OF LEARNING

Organized by PIKOM

PIKOM appeared in over 60 news articles addressing more than 29 issues relating to the tech industry, from stressing that IT as Essential Service, importance of digitalization for SMEs, our thoughts on Budget 2021, economic recovery plans, future of eCommerce to announcements about RISE and Road to WCIT Malaysia.

Month	News	Media Source
December 2019	PIKOM's New Chairman and Council Members	The New Straits Times
March 2020	TECH: PIKOM calls for tech businesses to stay resilient #Covid19	The New Straits Times
	PIKOM says Covid-19 stimulus not helping tech firms, workers enough	The Malay Mail, New Straits Times, DNA
	#TECH: PIKOM calls for tech businesses to stay resilient #Covid19	NST
	PIKOM: E-commerce to benefit more from MCO	The Malaysian Reserve
April 2020	PIKOM Voices Extreme Disappointment Over Continued Exclusion of IT Support & Services During Malaysia's Lockdown	Digital News Asia
	PIKOM: Govt needs to consider IT support as an essential service during MCO	The Malay Mail, MalaysiaKini
	PIKOM disappointed IT support, services not allowed to run during MCO	The Malay Mail, Digital News Asia, Bernama
	RM250 bil second stimulus package should help tech startups, says PIKOM think tank Future Digital Chair Ganesh Kumar Bangah	The New Straits Times, Bernama
	PIKOM: Govt needs to consider IT support as an essential service during MCO	Bernama, Malay Mail, NST
May 2020	PIKOM welcomes reopening of economic activities under CMCO	The Malay Mail, Bernama, ASTRO Awani
June 2020	PIKOM applauds govt's short-term economic recovery plan	The New Straits Times
	40,000 jobs available through HRDF Penjana initiative	The Star, Bernama, Berita Harian, Nanyang, DNA
August 2020	TECHFEST2020, Road to WCIT to attract 4,000 participants	The Edge Markets, The Malaysia Reserve
	PIKOM to organise TECHFEST2020, WCIT Malaysia rescheduled to 2022	The Malaysian Reserve, The Star
October 2020	Boost needed in line with working online - Tech Industry	The Star
November 2020	PIKOM: APEC's Developed Economies Must Support Countries Trailing in Digital	Bernama, Malay Mail, Astro Awani
	Higher demand for gadgets and devices during MCO Economy	Bernama, The Malaysian Reserve
	Budget for next year not a game-changer, says PIKOM	Bernama, Free Malaysia Today, NST
	Upbeat about hosting world IT meet in 2022	The Star, ASTRO Awani, Kwong Wah (Ipoh)
	Budget 2021 exemplifies grassroots approach, say industry players including PIKOM	The Malay Mail, Bernama
	Reframe, renew and reimagine with 2020's featured innovations at TECHFEST2020 LIVE	DNA
December 2020	PIKOM: APEC's developed economies must support countries trailing in digital economy	Bernama, Malay Mail
	Malaysia Tech Industry Thrilled RISE Moving to Malaysia 2022	Bernama, DNA, Sun Daily
	#TECH: Ensuring children's safety online	NST Online
	Fusionex, PIKOM to introduce AI-powered digital engagement platform for tech industry	Malay Mail, Digital News Asia
January 2021	PIKOM' Sean Seah appointed Deputy Chairman of WITSA for 2020-2022	Digital News Asia
	#TECH: PIKOM - IT support must continue to remain as an essential service	Bernama, NSTP, The Malaysian Reserve Sejahtera Malaysia News
	E-Commerce is the Future, So Help Our Local SMEs Thrive	Bernama, NST, DNA, Soya Cinca, Malay Mail, Berita Harian



PIKOM PowerPM Leadership Course (PLC)

PIKOM collaborated with Business Technovise International (BTI) and organized the PIKOM Power PM Leadership Course (PLC), a high calibre course in leadership as the most important success differentiator in Programme / Project Management. One class was conducted in January 2020.

Training Programs

Due to the pandemic, most of the programs under the PIKOM Academy in 2020 were conducted online:

PIKOM ACADEMY WEBINAR SERIES - THOUGHT LEADERSHIP
Implement Digital Enterprise Architecture Roadmaps for Business Continuity
 TUESDAY, 2 JUNE 2020
 11.00AM - 12.00PM

SPEAKER
 Mr. Tan Teo Seng
 Chairman, Asia Pacific/Chief Enterprise Architect, AIG Insurance

SYNOPSIS
 The digital enterprise architecture (DEA) is a critical component of the digital transformation strategy. It provides a blueprint for the organization's digital future, ensuring that the organization is able to deliver value to its customers in a timely and efficient manner. This webinar will explore the challenges of implementing a DEA and provide practical advice on how to overcome these challenges.

PIKOM ACADEMY WEBINAR SERIES - THOUGHT LEADERSHIP
How RPA Delivers Value by Improving Automation
 26 August 2020 (Tuesday)
 3.00pm - 4.00pm

SPEAKER
 Mr. Tan Teo Seng
 Chairman, Asia Pacific/Chief Enterprise Architect, AIG Insurance

SYNOPSIS
 Robotic Process Automation (RPA) is a technology that allows organizations to automate repetitive tasks, such as data entry, form processing, and report generation. This webinar will explore the benefits of RPA and provide practical advice on how to implement RPA in your organization.

PIKOM ACADEMY WEBINAR SERIES - THOUGHT LEADERSHIP
AI Executive Leadership during COVID-19
 11 JUNE 2020 (Thursday)
 11.00am to 12.00pm

SPEAKER
 Mr. Tan Teo Seng
 Chairman, Asia Pacific/Chief Enterprise Architect, AIG Insurance

SYNOPSIS
 Artificial Intelligence (AI) is a technology that allows organizations to automate complex tasks, such as data analysis, decision making, and customer service. This webinar will explore the benefits of AI and provide practical advice on how to implement AI in your organization.


PIKOM ACADEMY WEBINAR SERIES - THOUGHT LEADERSHIP
GBS: Spearheading Transformation in the Business Services
 15 September 2020 (Tuesday)
 3.00pm - 4.00pm

SPEAKER
 Mr. Tan Teo Seng
 Chairman, Asia Pacific/Chief Enterprise Architect, AIG Insurance

SYNOPSIS
 Business Process Outsourcing (BPO) is a service that allows organizations to outsource their business processes to a third party. This webinar will explore the benefits of BPO and provide practical advice on how to implement BPO in your organization.

Microsoft 365 Organised by **PIKOM ACADEMY**

Enable Telecommuting Workforce Instantly and Securely with Microsoft Teams




"Hacker: Are You Ready for Business Downtime due to Cyber Attack?"

TOP EXECUTIVE CYBER SECURITY AWARENESS ONLINE TRAINING

30 JUNE 2020 (TUESDAY)
 9.00AM - 1.00PM
 (GMT+8: MYT, SGT, HKT, GMT+7, JAKARTA TIME)

SPEAKER
 Mr. Tan Teo Seng
 Chairman, Asia Pacific/Chief Enterprise Architect, AIG Insurance

SYNOPSIS
 Cyber security is a critical component of the digital transformation strategy. This training will provide participants with the knowledge and skills to protect their organization from cyber attacks.



BONUS
 Earn 4 CPE hours upon completion of the training

COURSE FEE
 Claimable under HRDF Scheme. Contact us for more info.

ABOUT THE TRAINER
BFM
 BFM is a leading Cyber Security expert, a veteran with more than 20 years of experience who has worked behind many national headline hacking news, to share about the insights of cyber attacks, and most importantly, how to protect your business from Cyber Attacks.

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 w: www.pikom.org.my

FOR MORE INFORMATION Click Here



Penjana HRDF

PIKOM, as one of the industry partners for the Penjana HRDF provides the opportunity for digitally-savvy talent to re-enter the workforce that drives economic growth in a sustainable manner through the Place & Train Program.

The Place & Train program is an initiative to provide employment opportunities, followed by training courses to meet the requirements of the industry for Malaysian unemployed graduates, school leavers and retrenched workers.



Hi, have you registered your newly hired employees since June 2020 for these courses?

Hurry! There are limited seats for each of these courses

PENJANA HRDF – Place & Train




Fully funded courses

 Project Management	 Business Communication	 Big Data	 User Experience Design
 Global Business Services (GDS) Business Process Outsourcing (BPO)	 Design Thinking / Innovation	 Business Innovation	 Competitive Analysis
 Microsoft Power BI	 Customer Relationship Management	 HRDF 2023	 Robotics Process Automation

Applicable to HRDF & Non- HRDF Contributors
(T&C applies)






“ PIKOM is very proud to be an industry partner of HRDF under the PENJANA HRDF Initiative. Under this initiative, it is important for the workforce to reskill and upskill themselves as the industry is very dynamic in terms of technology changes and also new trends.

I would like to express my sincere gratitude to HRDF for partnering with PIKOM in terms of local technology and talent development. Thank you very much and we look forward to a successful implementation of this programme (PENJANA HRDF Initiative). **”**

DANNY LEE
CHAIRMAN
PERSEKUTUAN INDUSTRI KOMPUTER & MULTIMEDIA MALAYSIA (PIKOM)

#RajasaBersama
#RajasaBersama

PIKOM



2019 Admission after AGM 2019

1. FPT Software Malaysia Sdn Bhd
2. CLL Systems Sdn Bhd
3. Tech Titan Distribution Sdn Bhd
4. Tribehired Sdn Bhd
5. TOMTOM Navigation Malaysia Sdn Bhd
6. Silkron Technology Sdn Bhd
7. Amway Business Services Asia Pacific Sdn Bhd
8. Aspiro Sdn Bhd
9. Avows Technologies Sdn Bhd
10. CBRE Asia Pacific Business Services Sdn Bhd
11. Jabil Sdn Bhd
12. Mapaglobal (Malaysia) Sdn Bhd
13. Kimberly-Clark Regional Services (M) Sdn Bhd
14. Promeritus Sdn Bhd
15. Tricor Shared Services Sdn Bhd
16. UST Global (M) Sdn Bhd
17. Woodwing Digital Services Sdn Bhd

2020 Admission

1. McAfee Security Malaysia Sdn Bhd
2. Daythree Business Services Sdn Bhd
3. CTOS Data Systems Sdn Bhd
4. Ramco Systems Sdn Bhd
5. Payments Network Malaysia Sdn Bhd (PayNet)
6. World Education Placement Services Sdn Bhd
7. Lenovo Technology Sdn Bhd
8. Cydentiq Sdn Bhd
9. Integricity Technology Sdn Bhd
10. Hitachi Vantara Sdn Bhd
11. Teras Teknologi Sdn Bhd
12. View Qwest Digital Sdn Bhd
13. INTI Universal Holdings Sdn Bhd
14. Synergy Outsourcing Sdn Bhd

15. Akademi GA Sdn Bhd
16. Crayon Software Experts Sdn Bhd
17. SAP Malaysia Sdn Bhd
18. System Management Services Sdn Bhd
19. Xperantilot (M) Sdn Bhd
20. Vads Berhad
21. Toga Limited
22. Superceed (M) Sdn Bhd
23. Cloud 4C Services Sdn Bhd
24. Huawei Technologies (Malaysia) Sdn Bhd
25. Origin Integrated Studios Sdn Bhd
26. NEC Capital Solutions Malaysia Sdn Bhd
27. Kaspersky Lab SEA Sdn Bhd
28. Cohesity APJ Pte Ltd
29. Cybertech Security Sdn Bhd
30. Log Rhythm Singapore Pte Ltd
31. Blancco Sea Sdn Bhd
32. Bridgenet Solutions Sdn Bhd
33. Malaysia Retail Chain Association (MRCA)
34. Sarah Jewels Sdn Bhd
35. Axiata Digital Labs (Private) Limited
36. Axcelligent Solutions (M) Sdn Bhd
37. Radiant Vista Digital Solutions & Consulting Sdn Bhd
38. Aladdin Commerce Sdn Bhd
39. Asustek Computer Malaysia Sdn Bhd
40. Createwills Sdn Bhd
41. DE CIX Malaysia Sdn Bhd
42. IBM Malaysia Sdn Bhd
43. People Systems Consultancy Sdn Bhd
44. 10 Infinity Sdn Bhd
45. Asian Famous Tours & Travel Sdn Bhd
46. Commvault Systems (Malaysia) Sdn Bhd
47. Blue Fortress Sdn Bhd

My.IT Magazine

- PIKOM launched My.IT magazine on 21 September 2018
- Features include PIKOM events, industry interviews, members events, thought leadership articles
- Two issues were published in 2020, one in Q1 and the second in Q2



MoU between PIKOM & Fusionex to develop a digital interactive space that includes an ecommerce marketplace, an exhibition showcase and a B2B meeting space, all on a single platform.



PIKOM Chinese New Year Dinner

PIKOM held its annual Chinese New Year dinner on 16 January 2020. Almost 200 members attended this event, tossing the customary yee sang for a good year ahead.



TechFest 2020 and Road To WCIT Malaysia in Penang (18-20 November 2020)



ROAD TO



WCIT
MALAYSIA

DISCOVER NEW OPPORTUNITIES IN SOUTHEAST ASIA
A global tech festival for growth and market access

18 - 20 NOVEMBER 2020










PIKOM maintains close affiliation with national and international bodies.





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