

## PART 2: TRAINING PROGRAMME DETAILS

### Section A: Course Details

#### Mastering Bots (Enterprise A2019) & IQ Bot Essentials Combined

1.	Course Title	Mastering Bots (Enterprise A2019) & IQ Bot Essentials Combined
2.	Type of Course	Technical
3.	Training Methodology	Virtual / Classroom
4.	Skill Area	Functional: Application-Level information, covering the features, functions and operations of Enterprise A2019 and IQ Bot
5.	Duration (Days)	4 days/ 32 hours
6.	Level of Certification	Professional (Entry Level)
7.	Certification Body (If Applicable)	Automation Anywhere University
8.	Course Overview	<p>The “Mastering Bots” training course will allow learners to gain confidence in designing and building bots using Automation Anywhere Enterprise version 11.X.</p> <p>The course typically runs over 4 successive days. It will be conducted by an Automation Anywhere trainer and can be delivered in-house or online.</p> <p>Learners who complete the “Mastering Bots” course can enroll for the Automation Anywhere Certified Master RPA Professional qualification.</p>
9.	Prerequisites	<p>Preferably 1+ years’ working experience of software systems and application.</p> <p>Understanding of coding fundamentals.</p>
10.	Course Objective	<p>Upon completion of this course, participants will be able to demonstrate a strong understanding of the Automation Anywhere Enterprise platform, architecture, and components, and explain in detail various features and functionalities of the platform. Participants will also be equipped with good understanding of Recorders, Editor, and various Basic Commands to build tasks/software Bots for automating simple processes.</p> <p>The course gives the confidence to develop medium to high complexity Bots and the knowledge to demonstrate a good understanding of RPA and its uses cases.</p>
11.	Learning Outcome	Participants acquires good understanding of Robotic Process Automation (RPA) and identify use cases. Participants will also acquire the skills to independently develop medium to high complexity bots using Automation Anywhere Enterprise version 11.X

12.	Course content	<p><b>Mastering Bots (Enterprise A2019) &amp; IQ Bot Essentials Combined Programme</b></p> <p><b>Hello BOT: Introduction to RPA</b></p> <ul style="list-style-type: none"> <li>• Describe briefly Automation Anywhere Enterprise Platform, Architecture, and Components</li> <li>• Describe the relevance of RPA in today's process and technology landscape</li> <li>• Explain Bots and ways to create Bots using different types of Recorders</li> <li>• Describe which Recorders are appropriate in different applicable scenarios</li> </ul> <p><b>Build the Digital Workforce: Create Bots Using Automation Anywhere V11.0</b></p> <ul style="list-style-type: none"> <li>• Describe what is Automation Anywhere Client.</li> <li>• Describe the different types of Recorders and their uses.</li> <li>• Explain Workbench library.</li> <li>• Describe the different commands in the command library.</li> </ul> <p><b>Lead the Digital Workforce: Monitor, Measure &amp; Manage BOT performance (V11.0)</b></p> <ul style="list-style-type: none"> <li>• Describe how you can manage and monitor RPA processes using Web Control Room</li> <li>• Use the components of the Features panel</li> </ul> <p><b>IQ Bot Developer</b></p> <ul style="list-style-type: none"> <li>• Describe what is IQ Bot, its key concepts, benefits, and how it works with an example</li> <li>• Create and train a cognitive bot to process semi-structured documents</li> <li>• Create and train bots to extract data from semi-structured documents and to push bots and learning instances for production</li> <li>• Describe how to use Python script to make specific changes to IQ Bot extractions</li> <li>• Describe how to use custom Logic and NLP to process document extractions</li> </ul> <p><b>What's New in A2019</b></p> <ul style="list-style-type: none"> <li>• Position A2019</li> <li>• Describe the new features of Enterprise A2019</li> <li>• Demonstrate how to build a task bot</li> </ul> <p><b>Identifying Use Cases for Creating Bots</b></p> <ul style="list-style-type: none"> <li>• Creating bots activity by use cases</li> </ul>
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13.	Learning Activities	Lecture /Virtual lecture Case Studies Hands-on activities Training
14.	Target Group	Graduates, School leavers and retrenched workers