

PIKOM Calls for Stronger Process at HRD Corp Following Audit Findings

Kuala Lumpur, 6 July 2024 – The National Tech Association of Malaysia (PIKOM) views the recent Auditor-General's findings at the Human Resource Development Corporation (HRD Corp) as an important opportunity for organizational enhancement.

PIKOM suggests implementing process reforms and increasing the use of technology to address the issues identified. HRD Corp should consider reassessing its organizational structure, processes, and governance mechanisms, with a focus on transparency.

These could include more frequent audits, including comprehensive reviews at predefined intervals, should be conducted. These audits should encompass financial, regulatory, and process compliance.

Additionally, PIKOM recommends that employees and stakeholders be encouraged to report any irregularities without fear of retaliation. Strong whistleblower protection mechanisms are essential for identifying and addressing hidden issues.

Despite the challenges, PIKOM has seen commendable efforts by HRD Corp recently, such as investing in new technology to ensure that grants application is approved in 24 hours or less. This resulted in 354,562 grant applications being processed in that period in 2023 as per the Annual Report.

PIKOM recognizes HRD Corp's valuable contributions to human resource development that have seen record levy collection and more importantly, levy utilization by employers for upskilling their employees.



PIKOM Spokesperson : PIKOM Chairman Ong Chin Seong

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About PIKOM

PIKOM, The National Tech Association of Malaysia is an association formed in 1986, representing the digital technology (TECH) industry in Malaysia. Its membership currently



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NATIONAL TECH ASSOCIATION OF MALAYSIA

stands at more than 1,000 active companies involved in a whole spectrum of digital TECH products and services which command more than 80% of the National Digital Economy.

For more information, visit www.pikom.org.my

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